

# Press Release



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**FOR IMMEDIATE RELEASE**

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## **City of Phoenix homeowners have saved more than \$1 million in repair costs for water and sewer lines with the NLC Service Line Warranty Program**

**Phoenix, Arizona** – The City of Phoenix, Arizona, has become the second partner participating in the National League of Cities (NLC) Service Line Warranty Program to surpass \$1 million in paid repair costs on water and sewer lines through the city’s Marketing Partnership Program with the National League of Cities Service Line Warranty Program.

“Those dollars paid in repair costs represent investments in local infrastructure and dollars kept in the local community. We are delighted to help so many homeowners manage the cost of service line repairs while utilizing local contractors to perform those repairs,” said Philip E. Riley, Jr., President and Chief Executive Officer for program administrator Utility Service Partners, Inc. “Thanks to the support of the Mayor, City Council and City Staff, residents are getting timely repairs for their water and sewer line issues while also supporting conservation efforts at a time when these efforts are of critical importance.”

Many homeowners have expressed their satisfaction with the program saying:

*“When a failure of your sewer service disrupts the comfort of home, having a supportive and cost effective system to complete a speedy repair is priceless.” – Clifford S.*

*“I was impressed with my claim service. Everything and everyone was nice, quick and very easy in getting my repair taken care of. I am very happy I made the decision two years ago to buy your policy.” – Doug J.*

*“It was a lifesaver for me. This happened to me at a time when I was having so much trouble. Thank you for a great service.” – Betty L.*

*“I don’t know what I would do without this warranty service. It was so helpful to have when I needed it. It is helpful to pay a small amount every month to have service too.” – Natalie V.*

To date, homeowners have benefitted from over \$1.1 million in claim repairs ranging from small leaks and clogs to replacing entire lines. The program has provided a voluntary option for homeowners to prevent their private infrastructure from draining their budget.

Phoenix City Council established the Marketing Partnership Program to identify and implement mutually beneficial business partnerships and generate revenue for city programs and services. This partnership, along with other Marketing Partnership Programs, has helped the City raise hundreds of thousands of dollars each fiscal year to fund important community programs such as police, fire and emergency services.

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"This creative partnership is helping Phoenix residents save money in two ways," said Councilman Bill Gates, chair of the City Council's Finance, Efficiency, Economy and Sustainability Subcommittee. "Residents who purchased the warranty have enjoyed direct savings of approximately \$1.1 million in reduced water line repair costs, while taxpayers citywide reap the benefit of more than \$1 million in general fund revenue that the program has generated."

For more information on participating in the NLC Service Line Warranty Program, visit [www.utilitysp.net](http://www.utilitysp.net).

## **About Utility Service Partners**

Headquartered in Canonsburg, Pennsylvania, Utility Service Partners, Inc. is a leading independent provider of service line warranties in the United States. USP is a portfolio company of Macquarie Capital, part of Macquarie Group Limited, one of the world's largest owners and managers of infrastructure assets and a manager of over \$36 billion in infrastructure equity around the world. Further information is available at [www.utilitysp.net](http://www.utilitysp.net).

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